

Leicestershire's future

The plan for change



Have your say

Proposed changes to how we support passenger transport services in Leicestershire

Consultation on the draft passenger transport policy and strategy

The county council has to consider if and how it can meet a need for public transport where this need cannot be met in other ways.

The proposed Passenger Transport Policy and Strategy sets out how the county council would go about meeting its statutory duties and deliver value for money passenger transport services for Leicestershire.

Further information on the proposals can be found in the supporting documentation provided. Please read this before completing the questionnaire.

Thank you for your assistance. Your views are important to us.

Please note: Your responses to the main part of the survey including your comments) may be released to the general public in full under the Freedom of Information Act 2000. Any responses to the questions in the 'About you' section of the questionnaire will be held securely and will not be subject to release under Freedom of Information legislation, nor passed on to any third party.

Q1 In what role are you responding to this consultation? Please tick one option only

- | | |
|--|----------|
| <input type="checkbox"/> Resident of Leicestershire | Go to Q4 |
| <input type="checkbox"/> Visitor to Leicestershire | Go to Q4 |
| <input type="checkbox"/> Member of Leicestershire County Council staff | Continue |
| <input type="checkbox"/> Commercial bus operator/ employee | Continue |
| <input type="checkbox"/> Alternative passenger transport service operator/ employee or volunteer (e.g. Demand Responsive Transport, Community Transport Schemes, other local transport solution) | Continue |
| <input type="checkbox"/> County, district or parish/town councillor | Continue |
| <input type="checkbox"/> Representative of another public sector organisation | Continue |
| <input type="checkbox"/> Representative of another voluntary sector organisation, charity or community group | Continue |
| <input type="checkbox"/> Representative of another business or private sector organisation | Continue |
| <input type="checkbox"/> Other (please specify below) | Continue |

Other (please specify)

Q5 How satisfied or dissatisfied are you with the current passenger transport services provided in Leicestershire?

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
Buses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Alternative passenger transport services such as Demand Responsive Transport (DRT', Community Transport Schemes (e.g. Dial a Ride) or other local transport solutions (i.e. car sharing or good neighbour schemes)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6 If you didn't have access to any passenger transport services (buses or Demand Responsive Transport/ Community Transport) in Leicestershire, how easy would it be for you to make journeys to...?

	Very easy	Fairly easy	Not very easy	Not at all easy	Not applicable/ Don't know
Work/ training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
School/ college/ education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Food shopping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GP appointments, pharmacy services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hospital appointments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Leisure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
See friends and family	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please specify 'other'

Q7 Which, if any, subsidised bus services in Leicestershire have you used in the last year?
Please tick all that apply

- NONE** - GO TO QUESTION 9
- 22B Leicester - **Birstall**: First and last journeys Mon-Fri (Centrebus)
- 22B Leicester - **Birstall**: Saturday (Centrebus)
- X6 **Bottesford** - Grantham: Muston diversion (Centrebus)
- X6 **Bottesford** - Grantham: Morning school journey (Centrebus)
- X6 **Bottesford** - Grantham: Afternoon school journey (Centrebus)
- 40 **Circleline**: Mon-Fri from 14:45, Saturdays (Centrebus)
- 120 Leicester - **Coalville** (Roberts Travel Group)
- 155 **Coalville** - Castle Donington (Roberts Travel Group)
- 44 Foxton - **Harborough** Fleckney (Centrebus)
- 33 Market **Harborough** Town Services (Centrebus)
- 3 & 66 **Hinckley** Town + Dadlington Diversion (Arriva Hinckleybus)
- 8 Lutterworth - **Hinckley** (Arriva Hinckleybus)
- 7 & 66 **Hinckley** Town: Off-peak journeys (Arriva Hinckleybus)
- X84 Leicester - **Rugby**: Saturday (Arriva Hinckleybus)
- X55 **Hinckley** - Leicester (Fosse Park): First and last journeys (Arriva Hinckleybus)
- 3 & 13 **Loughborough** Town Services (Paul S. Winson)
- 154 Leicester - **Quorn**: 18:25 departure, Mon-Fri (Centrebus)
- 154 Leicester - **Loughborough**: Saturday (Centrebus)
- 27 **Loughborough** - Thurmaston (Roberts Travel Group)
- 129 Ashby - **Loughborough** (Paul S. Winson)
- 8 **Loughborough** - Melton (Centrebus)
- 661 **Lutterworth** - Rural Villages (Murphy's Taxis)
- 7 **Measham** - Atherstone (Roberts Travel Group)
- 113 **Melton** - Oakham (Centrebus)
- 23 & 25 **Melton** - Stathern/Nether Broughton (Centrebus)
- 128 Leicester - **Melton** north of A607 (Centrebus)
- 55 & 56 **Melton** - Grantham (Centrebus)
- 100 Leicester - **Melton** south of A607 (Centrebus)
- 14 & 15 **Melton** Town Services: First journey (service 15) and last journey (service 14) Mon-Fri, all Saturday (Centrebus)
- 24 **Melton** - Bottesford/Bingham (Centrebus)
- 747 Leicester - **Uppingham**: Off-peak Mon-Fri, Saturday (Centrebus)

If there are any elements you disagree with please could you explain why?

Q12 To what extent do you agree or disagree with our proposed method for deciding the financial case for subsidising a bus service?

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Why do you say this?

Q13 To what extent do you agree or disagree that DRT services, Community-Transport Schemes and local transport solutions could provide an alternative solution to subsidised bus routes that are low value for money?

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Why do you say this?

Q14 How could we best support communities to develop local transport solutions? What could these solutions look like?

Q15 Are you aware of any local transport solutions already in your area that we could help support?

Q16 What impact, if any, would the implementation of the proposed policy and strategy have on your ability to access essential services?

- Make it much harder
- Make it a little harder
- No difference
- Make it a little easier
- Make it much easier
- Don't know

Why do you say this?

Why do you say this?

Q20 Do you have any other comments, including on any other elements of the proposed policy and strategy?

Please continue if you indicated in Q1 that you are responding to this consultation as a resident or visitor to Leicestershire. Otherwise, please skip to the instructions at the end of the questionnaire.

About you

Leicestershire County Council is committed to ensuring that its services, policies and practices are free from discrimination and prejudice and that they meet the needs of all sections of the community.

We would therefore be grateful if you would answer the questions below. You are under no obligation to provide the information requested, but it would help us greatly if you did.

Q21 What is your gender identity?

Male Female Other (e.g. pangender, non-binary etc.)

Q22 Is your gender identity the same as the gender you were assigned at birth?

Yes No

Q23 What was your age on your last birthday? (Please enter your age in numbers not words)

Q24 What is your full postcode? This will allow us to see how far people live from different transport services. It will not identify your house.

Q25 Are you a parent or carer of a young person aged 17 or under?

- Yes No

Q26 If yes, what are the ages of the children in your care? Please tick all applicable

- 0-4 5-10 11-15 16-17

Q27 Are you a carer of a person aged 18 or over?

- Yes No

Q28 Do you have a long-standing illness, disability or infirmity?

- Yes No

Q29 What is your ethnic group? Please tick one box only.

- White Asian or Asian British Other ethnic group
 Mixed Black or Black British

Q30 What is your religion?

- No religion Buddhist Muslim
 Christian (all denominations) Hindu Sikh
 Jewish Any other religion

Q31 In total, how many cars or vans are owned or available for use by members of your household?

- None Two Four or more
 One Three Don't know

Q32 What is your highest level of qualification you have obtained?

- No qualifications Lower degree or PGCE (e.g. BA or BSc etc)
 GCSEs/O-levels or equivalent Higher degree (e.g. MSc, Phd etc)
 A-levels or equivalent Professional, vocational or work-related qualifications
 Diploma in higher education Other

Q33 Which of these activities best describes what you are doing at present?

- Employee in full-time job (30 hours plus per week)
- Employee in part-time job (less than 30 hours per week)
- Self employed full or part-time
- On a government supported training programme - e.g. Modern Apprenticeship / Training for Work
- Full-time education at school, college or university.
- Unemployed and available for work
- Permanently sick / disabled
- Wholly retired from work
- Looking after the home
- Doing something else

Q34 Are you an employee of Leicestershire County Council?

- Yes No

Q35 Many people face discrimination because of their sexual orientation and for this reason we have decided to ask this monitoring question. You do not have to answer it, but we would be grateful if you could tick the box next to the category which describes your sexual orientation.

- Bi-sexual Lesbian
- Gay Other
- Heterosexual / straight

Thank you for your assistance. Your views are important to us.

The consultation closes on 13 June and we will report the results back to Cabinet in autumn 2018.

Please return your completed survey to: Passenger Transport Consultation, Room 300B, Leicestershire County Council, Have Your Say, FREEPOST NAT18685, Leicester, LE3 8XR. No stamp required.

Data Protection: Personal data supplied on this form will be held on computer and will be used in accordance with the Data Protection Act 1998. The information you provide will be used for statistical analysis, management, planning and the provision of services by the county council and its partners. Leicestershire County Council will not share any information collected from the 'About you' section of this survey with its partners. The information will be held in accordance with the council's records management and retention policy. Information which is not in the 'About you' section of the questionnaire may be subject to disclosure under the Freedom of Information Act 2000.